

## Product Description

### Electric Mobile Rack

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Our electric mobile rack is a game - changer in warehouse storage. Powered by advanced electricity systems, it offers smooth and precise movement. Constructed from high - strength steel, it's highly durable and can bear heavy loads. The rack's mobility allows for flexible space utilization, increasing storage density. With easy - to - operate controls, it simplifies inventory management and boosts efficiency, making it a must - have for modern warehouses.



#### Detailed Photos

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#### Product Parameters

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Our Drive in storage rack supports flexible customization. Tailor the size, load-bearing capacity, and structure to your needs. It is ideal for diverse demands in various industries.

#### Packaging & Shipping







Company Profile

Qingdao Kevina Industry is a leading provider of comprehensive storage shelving solutions. Our extensive product line includes a wide array of warehouse shelves, door and window racks, and supermarket shelves. What sets us apart is our commitment to offering highly flexible customization services. We understand that each client has unique needs, and we take great pride in our ability to tailor our products to meet these specific requirements precisely. With a strong commitment to efficiency, we ensure short lead times, allowing our customers to receive their orders promptly. Moreover, our after-sales service is comprehensive and reliable, providing our clients with peace of mind. We are dedicated to delivering one-stop solutions, covering every aspect from product selection to installation and maintenance. This holistic approach not only saves our customers time and effort but also guarantees the seamless operation of their storage systems.

Our Advantages

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- 1. Flexible Customization:** We are capable of tailoring our shelving products to meet the specific needs and requirements of our customers. Whether it's size, design, or functionality, we ensure that our solutions are a perfect fit.
- 2. Short Lead Time:** Understanding the importance of timely delivery, we are committed to providing quick turnaround times. Our efficient production processes enable us to fulfill orders promptly, minimizing any potential delays for our clients.
- 3. High-quality After-sales Service:** Our dedicated after-sales service team is available 24/7 to address any concerns or issues. We pride ourselves on our rapid response times and strive to resolve problems in a timely manner.
- 4. Professional Technical Team:** Comprising experienced and skilled technicians, our technical team is well-equipped to provide comprehensive support. They can offer expert advice, troubleshoot problems, and ensure the smooth operation of our shelving products.
- 5. Long Warranty Period:** To give our customers peace of mind, we offer a generous 10-year warranty on our products. This reflects our confidence in the quality and durability of our shelving solutions.
- 6. One-stop Solution:** From product selection and customization to installation and after-sales support, we provide a complete one-stop solution. This saves our customers time and effort, as they can rely on us for all their shelving needs.

After Sales Service

- 1. 24-hour Online Support:** Our dedicated customer service team is available around the clock, ensuring that we can respond to your inquiries and concerns in a timely manner. Whether it's a technical issue, a question about product usage, or a request for spare parts, you can reach out to us at any time, day or night. We aim to provide an initial response within [X] minutes and work towards resolving your problem as quickly as possible.
- 2. 10-year Warranty:** We have full confidence in the quality and durability of our products, which is why we offer an industry-leading 10 - year warranty. During this period, if there are any quality-related issues with our shelves, we will repair or replace the defective parts free of charge. Our warranty policy is transparent and straightforward, giving you peace of mind throughout the long-term use of our products.
- 3. Professional Technical Team Support with Remote Video Guidance:** Our team consists of highly skilled and experienced technicians who are always ready to assist you. In case of complex problems, we can provide remote video guidance. You can share the issue you're facing with our technicians via video call, and they will guide you step-by-step through the troubleshooting process. This not only saves time but also ensures that you can get professional help without the need for an on-site visit in many cases.
- 4. Regular Follow-up:** To ensure your continuous satisfaction and the optimal performance of our products, we conduct regular follow-up calls and visits. Our customer service representatives will contact you at predetermined intervals to check on how the shelves are working if you have any new requirements, or if there are any emerging issues. This proactive approach allows us to address potential problems early and maintain a long-term, healthy relationship with you.

## FAQ

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### Are you a Trading Company or Manufacturing Factory?

We are the leading manufacturer for 20 years,. Mainly product lines are all kinds of storage racks our products have a competitive price and quality guarantee. Welcome to send your inquiry!

### OEM Capability:

All OEM orders are welcome.

### How can I know how my order is being done?

We will inspect and test all items in order to avoid damage and missing parts before shipping. The detailed inspection pictures of the order will be sent to you for your confirmation before delivery.

### How can you guarantee the product quality?

We have the quality control system ISO9001:2008, and it's been followed strictly. We also have the professional QC team, and each of our package workers will be in charge of the final inspection according to the QC instruction before packing.

### How about the delivery time?

15days after receiving the deposit based on the MOQ. to finish the order for a 20ft container. Of course, we can also meet the urgent delivery time if the production schedule is not tight. Welcome to ask for the detailed delivery time according to your order quantity!

### How soon would you offer a quotation?

We can offer a quotation within 24 hrs according to your need.

### What kind of quotation term do you offer?

Normally FOB, but CIF, DDU, and DDP are also available.

### I'd like to know your Payment terms.

Basically, the payment terms are T/T, L/C at sight. Western Union, PayPal, are acceptable for sample orders.

### Do you have any warranty period?

Yes under normal circumstances, our product warranty period is 10 years.

